

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI **Certification for 2007**

Date filed: 2/29/2008

Name of company covered by this certification: **U.S. TelePacific Corp., Mpower Communications Corp. & Arrival Communications, Inc., all d/b/a TelePacific Communications**

Form 499 Filer IDs: 819502/817290/803442

Name of signatory: Cardi Prinzi

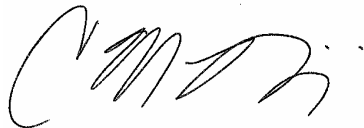
Title of signatory: Sr. V-P, Marketing & Sales

I, Cardi Prinzi, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules. Statement attached.

The company has not taken any actions against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized disclosure of CPNI or unauthorized access to CPNI.



Signed

[electronic signature]

Supporting Statement re CPNI Procedures --
TelePacific Communications companies

- The TelePacific companies (“TelePacific” or “Company”) have enhanced their procedures for verifying that the Call Center, Repair and other customer-facing personnel are providing CPNI only to authorized customers and users.
 - TelePacific has instituted strict procedures for matching callers with authorized user information in its databases and for calling out to main telephone numbers to contact authorized users, when needed.
 - TelePacific has developed new or expanded customer-signed forms for authorization to use or change customer information, whether by internal customer representatives or on an on-going basis by agents of customers.
 - Company has actively sought updated or expanded information regarding authorized users, when in contact with an authorized user.
 - Notice of the new/expanded forms has been sent to customers and their agents.
 - New/expanded forms have been made available electronically and returnable, signed & on letterhead, by fax, e-mail, or mail.
 - Company is in the process of developing automated e-mail confirmations of all changes to customer account information. More specifically, when talking to an authorized user who desires to update and/or change customer information, a pre-formatted e-mail can be completed & sent to an authorized user, with “voting buttons,” to return the e-mail with a confirmation, or denial, of change.
- Fraud control procedures have been expanded to provide for investigation of any automated e-mail confirmation which results in a denial of change.
- TelePacific on-line billing systems are being integrated and password-related procedures are being upgraded to ensure they meet all aspects of the rules. [Company is a small company under the rules and these changes will be completed within the extended time frame allowed.]

- Extensive, required training sessions have been held and a CPNI mailbox established for any on-going questions or concerns.
- Breach prevention procedures have been reviewed for completeness & effectiveness.